# HINGHAM INSTITUTION FOR SAVINGS

2019 Shareholders Meeting

# "Banking is a very good business, unless you do dumb things."

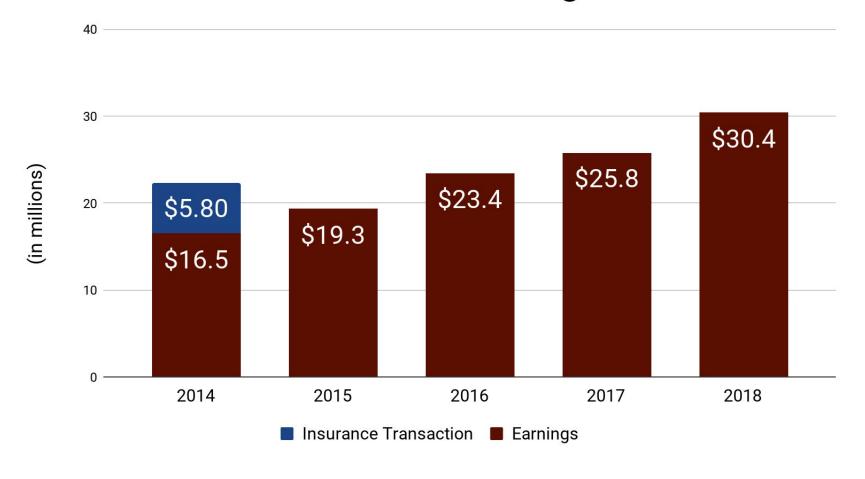
Warren Buffett

- Financial Results
- Lending
- Commercial Deposit Growth and Digital

### Financial Results

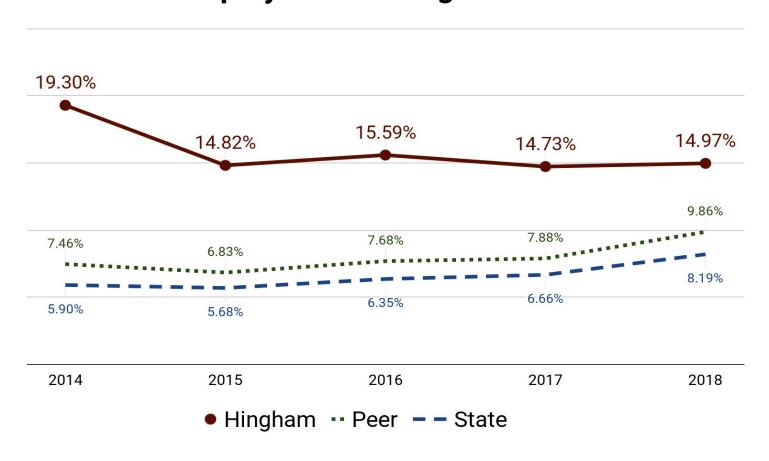
# Industry Leading Earnings

#### **Annual Earnings**



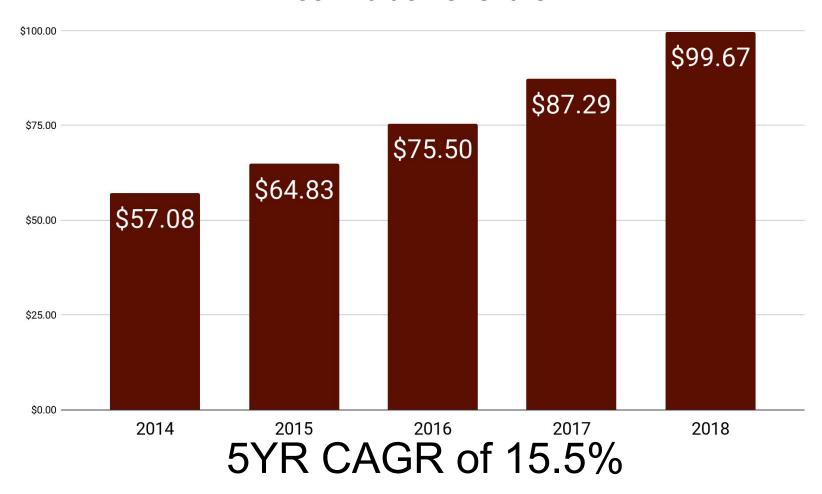
# Superior Return on Shareholder Equity

#### Return on Equity - MA Savings Banks - 2019



# Shareholder Equity - Book Value Per Share

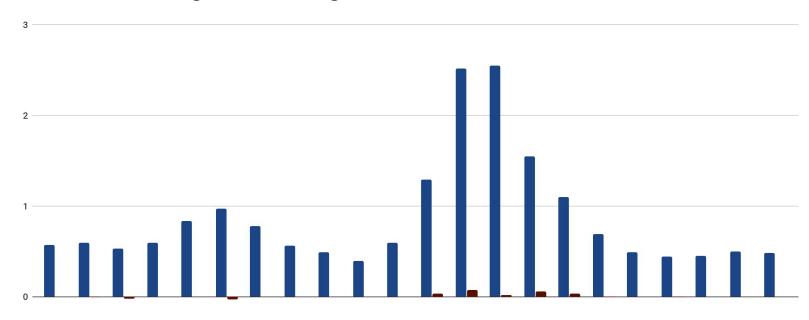
#### **Book Value Per Share**



% of Average Loans)

### Avoid Loan Losses

#### **Net Charge Offs - Hingham v. All FDIC Insured Banks**



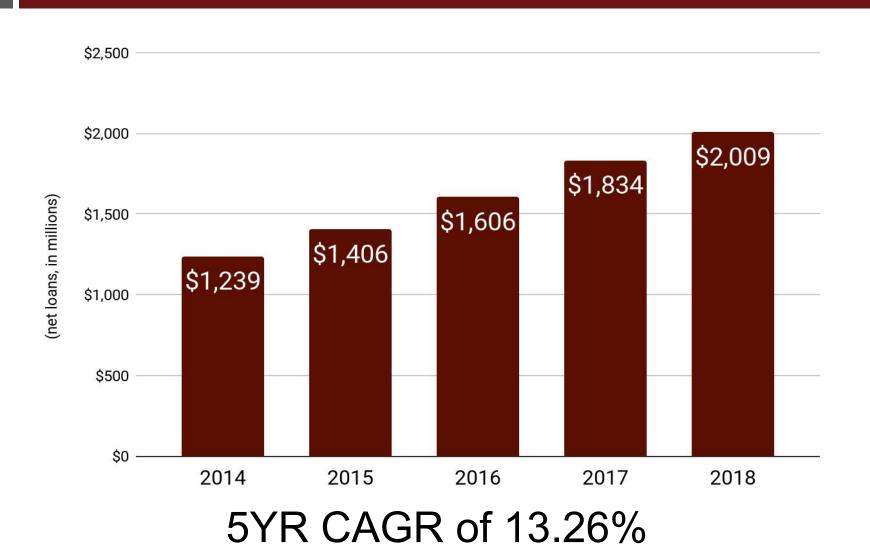
<sup>1997 1998 1999 2000 2001 2002 2003 2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015 2016 2017 2018</sup> 

## Low Cost Leadership

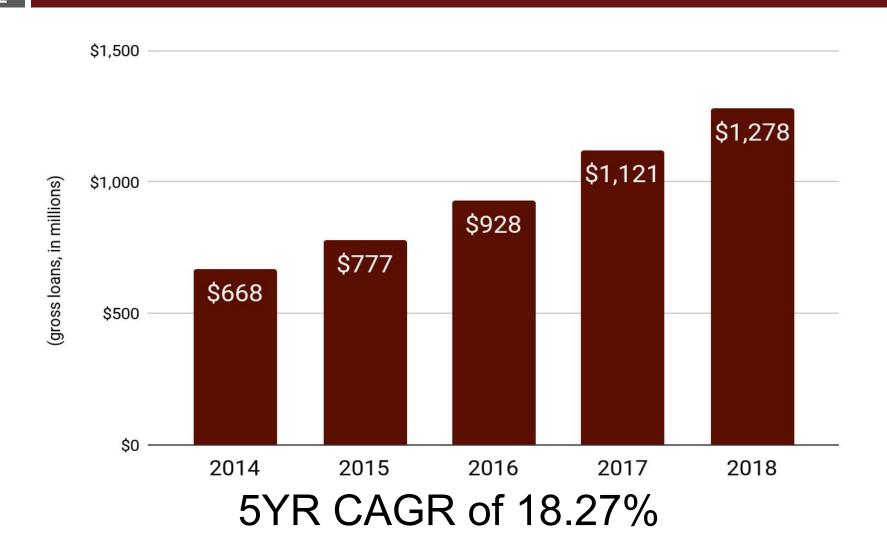
- 2018 Efficiency Ratio = 29.89%
- We are one of the most efficient banks in America
- We must be relentless in taking unnecessary costs out of our business

# Lending

## Disciplined Loan Growth



# Commercial and Construction Loan Growth



# Commercial Lending

- Boston
- Washington, D.C.
- Preparing for Opportunities

# Commercial Banking

### Commercial Deposit Focus

- Specialized Deposit Group (SDG)
  - Strong team of relationship managers and technical specialists that handles our largest deposit relationships
  - Over 63% growth in SDG Commercial DDA balances in 2018 - core focus of our business development efforts
  - Significant expectations for growth
- Office Network
  - Rationalization and New Opportunities

## Digital Initiatives

- Personalized Service Digital Excellence Low Fees
- Increasing Geographic Reach
- Business: Business Online 6.0, Positive Pay, Token-Based MFA for Payments
- Retail: Digital Account Opening, Integration of Core and Debit Processing

### Thank You

